

Responsible Vulnerability Disclosure Policy

Ginkgo Data Security, LLC

Effective Date: *March 3, 2026*

Ginkgo Data Security values the work of security researchers and members of the security community who help improve the security of technology and online services.

This policy outlines how security researchers may responsibly report vulnerabilities related to systems operated by Ginkgo Data Security.

1. Our Commitment

If you believe you have discovered a security vulnerability affecting our website or publicly accessible systems, we encourage you to report it to us.

We commit to:

- Acknowledging receipt of vulnerability reports
- Reviewing submissions in a timely manner
- Addressing confirmed vulnerabilities as appropriate
- Working with researchers in good faith

2. Scope

This policy applies only to vulnerabilities related to:

- The Ginkgo Data Security public website
- Publicly accessible services controlled by Ginkgo Data Security

It does not apply to client systems or environments.

Client engagements are protected by confidentiality agreements and must be addressed through established client communication channels.

3. Responsible Research Guidelines

When conducting research related to this policy, we ask that researchers:

- Act in good faith to avoid privacy violations or service disruption
- Avoid accessing, modifying, or deleting data belonging to others
- Avoid denial-of-service attacks or large-scale automated testing
- Do not attempt social engineering against employees or partners
- Provide sufficient information to reproduce the issue

4. Safe Harbor

If you conduct security research in accordance with this policy and act in good faith, Ginkgo Data Security will not pursue legal action related to your research.

5. Reporting a Vulnerability

Please submit vulnerability reports to info@ginkgodatasecurity.com.

Include:

- Description of the vulnerability

- Steps to reproduce the issue

- Affected URL or system

- Proof-of-concept information if available

Please do not publicly disclose the vulnerability until we have had a reasonable opportunity to investigate and remediate the issue.

6. No Bug Bounty Program

Ginkgo Data Security currently does not operate a bug bounty program and does not guarantee financial rewards for vulnerability reports.

However, we appreciate responsible disclosure and the efforts of the security community.